

**The Parent Support Adviser (PSA) Service has been introduced across Wiltshire. We support families/carers by providing information and advice across a range of issues, with the ultimate aim of improving your child's school experience. We are able to offer support from a variety of agencies and learning groups.**

**You do not need to access this service via the school, just contact your PSA direct.**

**Educational professionals have a duty to safeguard the welfare of children. We will report any suspected abuse or neglect to the appropriate authorities.**

**Further information can be obtained from your Parent Support Adviser.**

**Parent Support Adviser**

**River Mead School  
Lowbourne  
Melksham  
SN12 7ED**

**Telephone: 01225 703428**

**Email:**

**[office@rivermead.wilts.sch.uk](mailto:office@rivermead.wilts.sch.uk)**

# Parent Support Adviser

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**Information,  
Advice and  
Support for  
Parents, Carers  
and Families**



## ARE YOU THINKING...

*" I am struggling with my child's behaviour at home..."*

### Parent Support Advisers Offer:

- ◆ Confidentiality
- ◆ Impartiality
- ◆ Communication
- ◆ Home Visits
- ◆ School Transition
- ◆ Help with behaviour
- ◆ Attendance
- ◆ Parenting
- ◆ Direct Support
- ◆ Information
- ◆ Early Intervention
- ◆ Parents Evening Support
- ◆ Family Learning
- ◆ Signposting to other agencies

*"I want to help my child with their homework but I don't understand it?"*

*"I'm worried about the next parent/teacher evening"*

*"I just need someone to listen"*

*"I am going through separation , what do I do first?"*

*"I could do with some information on..."*

...then please contact me,  
I am here to help YOU.

**Our role is to support you and your child by providing advice and information. We can help you with any concerns or worries you may have in relation to your child's education, behaviour, attendance and to provide support on how best to deal with it.**

**Research has shown that the single most important factor to improve a child's attainment and happiness at school, is parental involvement.**

**EVERY CHILD AND  
EVERY PARENT MATTERS**

